



COMMUNITY RESPONSIBILITIES 1 THROUGH 6 FOR MAKING NEIGHBORHOOD POLICING WORK IN SAN DIEGO

SDPD Crime Prevention
February 28, 2017

CONTENTS

PREFACE

1. VOICING CONCERNS ABOUT PROBLEMS

In the Community
To the Police

2. EMPLOYING CRIME PREVENTION MEASURES

SDPD Services
Other Information Sources

3. KNOWING ABOUT CRIME IN YOUR NEIGHBORHOOD

SDPD Website
Crime Mapping
Crime Alerts
Registered Sex Offenders
Nextdoor.com

4. ADDRESSING AND SOLVING COMMUNITY PROBLEMS

Illegal Activities on Rental Properties
Litter, Trash, and Pollution
Inoperable Vehicles
Graffiti
Retailers
Community Groups
Crime in General

5. VOLUNTEERING SERVICES

SDPD Volunteer Programs
Volunteers in Policing
Retired Senior Volunteer Patrol
Crisis Intervention Team
Cadets
Reserves
Interns
SDPD-Recognized Community Groups
Neighborhood Watch
Business Watch
San Diegans United for Safe Neighborhoods
Youth Programs

6. COMMENTING ON SDPD PERSONNEL PERFORMANCE

SDPD FACILITIES

PREFACE

The San Diego Police Department (SDPD) is committed to working in a problem-solving partnership with individuals, community groups, and businesses, as well as with schools, hospitals, religious groups, private

organizations, and other government agencies to fight crime and improve the quality of life for the people of San Diego. Problem solving is a key component in the Department's philosophy of Neighborhood Policing, which focuses on community crime and disorder problems and recognizes the need for close relationships between the police and other elements in the City to identify and solve problems. However, Neighborhood Policing cannot succeed on the efforts of the police alone. All elements of the City have responsibilities to fulfill.

A great deal has been written on police responsibilities in Neighborhood Policing. These include the following:

- Participating in community groups and activities
- Listening to community concerns
- Prioritizing, addressing, and solving certain community problems
- Helping the community address and solve other problems
- Establishing and supporting crime prevention programs
- Responding to calls for service
- Investigating crimes
- Apprehending those who commit crimes
- Helping to convict persons charged with crimes
- Providing various other police services

This document focuses on community responsibilities for making Neighborhood Policing work in San Diego, i.e., those of individuals, community groups, and businesses. Relatively little has been written on this aspect of Neighborhood Policing. The responsibilities of schools, health care providers, religious groups, private organizations, and other government agencies that deal with public health, safety, welfare, housing, criminal justice, etc. are also critical; however, they are beyond the scope of this paper.

The following six community responsibilities are defined and discussed in this paper.

1. Voicing concerns about disorder problems
2. Employing crime prevention measures
3. Knowing about crime in your neighborhood
4. Addressing and solving certain community problems
5. Volunteering services to police and other community groups
6. Commenting on SDPD personnel performance in Neighborhood Policing

Six other responsibilities are covered in separate papers. They are:

7. Reporting crimes and suspicious activities
8. Reporting suspicious people, activities, vehicles, etc. to prevent terrorism
9. Reporting other problems and incidents
10. Helping to arrest, convict, and punish criminals
11. Getting help with personal and family problems
12. Exercising parental authority

These papers are published as part of the SDPD's continuing efforts to promote Neighborhood Policing. They provide information to help individuals, community groups, businesses, property owners, and others fulfill their responsibilities. This paper and the ones on the other six responsibilities can be opened on the Community Resources and Responsibilities page of the SDPD website at www.sandiego.gov/police/services/prevention/community.

1. VOICING CONCERNS ABOUT PROBLEMS

Don't wait until crime and disorder problems get out of control. Raise your concerns within your community or directly to the SDPD. Community Relations Officer (CRO) at your local SDPD Area Station when they first occur.

In the Community

Speak up at your community planning group, school PTA, and other community groups. Also participate in political rallies and debates, City Council hearings, etc.

To the SDPD

Call the Community Relations Officer (CRO) at your local SDPD Area Station to discuss your concerns and to obtain the names of community groups and persons in your community to contact about them. The addresses and phone numbers of the SDPD's Area Stations and storefronts are listed on the last page of this guide. If you have concerns about matters outside your community, call the CRO at the appropriate SDPD Area Station.

2. EMPLOYING CRIME PREVENTION MEASURES

You can view a great deal of crime prevention material on the Prevention Tips page of the SDPD website at **www.sandiego.gov/police/services/prevention/tips**. The SDPD is responsible for making this material available. It's your responsibility to obtain and employ it. Not only will you help reduce crime but you may also reduce your home, automobile, and business insurance premiums. Call your insurance company about rate reductions for specific measures.

The following tips are included for preventing crimes against persons and their property:

- Child Safety and Security
- Cybersecurity
- December Holiday Safety
- Deterring Crime through Design
- Fraud Prevention
- Home Security
- Identity Theft Prevention
- Personal Safety and Security
- Senior Safety and Security
- Travel Safety and Security
- Vehicle Security and Crime Prevention

The following tips deal with preventing crimes against businesses.

- Burglary and Robbery Prevention for Retail Stores
- Burglary Prevention for Jewelry Stores
- Cybersecurity for Businesses
- Preventing Check and Credit/Debit Card Fraud
- Preventing Construction Site Crime
- Preventing Employee Theft
- Preventing Metal Theft
- Preventing Pharmacy Robberies
- Preventing Shoplifting

The following papers provide reference material and checklists for security assessments of residences, businesses and religious institutions:

- Multi-Unit Residence Security Reference Material and Survey Form
- Office Building and Office Security Reference Material and Survey Forms
- Religious Institution Security Survey Reference Material and Checklist
- Residential Community Security Reference Material and Survey Form
- Small Retail Business Security Reference Material and Survey Forms
- Single-Family Residence Security Reference Material and Survey Form

There is also a paper on Neighborhood Watch Planning. It's available under Crime Prevention Programs and Activities at www.sandiego.gov/police/services/prevention/programs.

SDPD Services

Speakers on crime prevention for community and other meetings can be requested by calling SDPD Media Services at **(619) 531-2900** at least 20 days in advance to arrange for talks on topics such as auto theft, burglary, domestic violence, gangs, graffiti vandalism, narcotics, personal safety, robbery, sexual assault, and traffic. Other SDPD services can be requested at your local Area Station and storefront. These include residence and business security surveys, vacation house checks, visits to homebound seniors called YANAs, for You Are Not Alone, etc.

Other Information Sources

A great deal of crime prevention material is available online from the National Crime Prevention Council (NCPC) at www.ncpc.org. Its section on resources contains information on bullying, cell phone safety, conflict resolution, drug abuse, gang violence prevention, hate crimes, home and neighborhood safety, etc.

3. KNOWING ABOUT CRIME IN YOUR NEIGHBORHOOD

A first step you can take in addressing and solving crime and disorder problems in your neighborhood is to become informed about the kinds, frequencies, and locations of such incidents. A great deal of statistical and graphical information about crime by neighborhood is now available on the Internet. Residence locations of registered sex offenders are also available. If you don't have a home computer or lap top, you can access the Internet at City public libraries. Although comparable information on disorder is not available, the existence of graffiti, litter, abandoned vehicles, and other code violations should be obvious to concerned residents.

SDPD Website

The CRIME STATISTICS AND MAPS section of the SDPD website at www.sandiego.gov/police/services/statistics contains links to the following:

- San Diego County's Automated Regional Justice Information System (ARJIS) website, which has links to the following:
 - **CrimeMapping.com** for regional crime maps and automated e-mail alerts of crimes in your neighborhood
 - Crime statistics for various report of crime by region
 - State of California Megan's Law information on registered sex offenders, including San Diego County Sheriff details, photos, and neighborhood map
 - Restraining/Protective Orders information web site
 - Online Warrants issued by San Diego County Superior Court
 - Who's in Jail San Diego Sheriff inmate log
 - SD Crime Stoppers anonymous tip line for community members to report crime
- ARJIS Crime Statistics which has index-crime data since 2008 from which tables of crimes can be generated by month, time period, and city. And for the City of San Diego, tables can be generated by beat, command area, service area, council district, and neighborhood.
- Crime Mapping & Alerts which are discussed in the next subsections
- Crime Data for the most recent 180 days from **CrimeMapping.com**
- Clery Act Campus Crime Reports

This section also has the following data:

- Numbers of index crimes and crime rates for the entire city by year since 1950
- Numbers of index crimes and crimes rates by neighborhood by year since 2003

Crime Mapping

For crime information in the past 180 days you can go directly to **www.CrimeMapping.com**. You can click on the arrow on the bottom of the screen for information on how it works and more about it. To search for crime Near a Location, first enter the location address and click on the complete address in the box below it to get a map with the location shown in the middle of the screen by a red dot. Then in the Filters column on the left side of the screen, use the What, Where, and When buttons to input your search conditions:

- **What** is for crime types. There are 15 types plus Sex Offender and Sexual Predator.
- **Where** is for the location address and a search distance. Click on APPLY.
- **When** is for the time period. You can use one of the listed options or set a custom time range. If you do the latter you have to click on APPLY to get a map of the crimes.

After this you can get a summary of your search conditions, a report with a record of all the mapped crimes, and a bar chart with numbers of crimes by type by day of the week. You can also print the map and crime report.

Crime Alerts

You can sign up to receive automatic e-mail alerts of recent crime activity within a specified distance of any location in the San Diego County. On any CrimeMapping.com screen you can click on RECEIVE ALERTS in the upper right corner then select an alert type and name, and enter an e-mail address, e-mail preference, location address, search distance, and crime types you want to be notified about. Then you should VERIFY ADDRESS, indicate whether you want a link to sex offenders in the alert, and click on SAVE ALERT. When you get an alert you can also click on a link to CrimeMapping.com that will show the location of the crime on a map.

Registered Sex Offenders

Information on registered sex offenders is available on California's Megan's Law website at **www.meganslaw.ca.gov**. You can search by name, address, city, ZIP code, county, parks, and schools, and obtain a map of approximate offender locations, or a list of offender names. The latter also provides pictures and personal profile information on the offenders. Although this information is updated frequently, its accuracy cannot be guaranteed. Offenders may have moved and failed to notify local law enforcement agencies as required by law; thus, the locations of offenders without established addresses are not included. And remember that not all sex offenders have been caught and convicted, and that most sex offenses are committed by family, friends, or acquaintances of the victim. You can also click on the links on the left of the home page to learn how to protect yourself and your family, facts about sex offenders, and sex offender registration requirements in California, and to obtain answers to frequently asked questions.

Additional information about sex offenders can be obtained at SDPD Headquarters at 1400 E St. between the hours of 8 a.m. and 4 p.m. Monday through Friday. This database can be viewed by any California resident 18 years of age or older who has a California Drivers License or a Military ID, and no felony convictions. It can also be viewed by a minor accompanied by a parent or guardian. The database can be searched by ZIP code, county, or offender's name. It contains the registrant's picture, violations committed, tattoos, aliases, and the ZIP code of his/her residence.

Nextdoor.com

The SDPD has joined this nationwide social media network to provide crime alerts and prevention tips directly to local residents. Nextdoor.com offers residents in a self-defined neighborhood a free, private website on which they can see and post items of mutual interest. Now SDPD CROs will post information on a police page that residents can read and post a public or private reply. The CROs will only be able to see their postings and public replies. This website enables the SDPD to communicate directly with the neighborhood residents, and the residents to communicate with each other and to the SDPD. To join you first go to **www.Nextdoor.com** and create an account with your home and e-mail addresses, real name, and a password. Your address will be verified by a postcard to your home. Then you can sign onto your neighborhood website and see and post information.

4. ADDRESSING AND SOLVING COMMUNITY PROBLEMS

Individuals, community groups, and businesses can address and solve many types of crime and disorder problems on their own or jointly with the SDPD. Examples are given in this section to show how rental property owners and managers can stop illegal activities on their properties, community groups can clean up litter, trash, and pollution, etc. Communities can also take action against some of the root causes of crime by boycotting and picketing uncooperative businesses and landlords, and by holding job fairs and community events.

Illegal Activities on Rental Properties

The San Diego County Apartment Association (SDCAA) periodically holds half-day *Crime Free Multi-Housing* seminars that present practical information on ways to prevent drug and other illegal activities on rental properties. Call the SDCAA at **(858) 278-8070** for information about these seminars, or see a description of this solution-oriented certificate program under Additional Offerings in the Education section or its website at www.sdcaa.com.

Litter, Trash, and Pollution

I Love a Clean San Diego (ILCSD) is a non-profit environmental organization that operates under contract with the City's Environmental Services Department to assist the City and the community in dealing with trash, litter, recycling, and other environmental problems, e.g., storm drain pollution. One of its functions is to help community groups plan, organize, and carry out cleanups of neighborhoods and certain public properties, e.g., alleys, canyons, and beaches. ILCSD will provide trash bags, dumpsters, publicity, and some volunteer helpers for your cleanups. It will also provide speakers and informational material on ways to protect the environment. Call ILCSD at **(619) 291-0103** regarding cleanups and at **(800) 237-2583** regarding recycling.

ILCSD also holds an annual Storm Drain Stenciling Day to educate the public about this pollution problem. The stencils include a likeness of a dolphin or duck and the phrase "*No Dumping, I Live Downstream.*" You can also call the City of San Diego's Solid Waste Enforcement Unit at **(858) 492-5055** to find out when special pickups of litter and other waste are planned in your neighborhood.

Inoperable Vehicles

There are several non-profit, social-service organizations you can call to have an inoperable vehicle you own removed from your property at no cost. One is Rady Children's Hospital. Its donation line is **(800) 544-5136**.

Graffiti

Graffiti should be removed immediately. When allowed to remain, it is both a public nuisance and a magnet for more graffiti and other crimes. Graffiti should be reported immediately. This can be done by calling the City's Public Works Dispatch at **(619) 527-7500**. Ways that retailers and community groups can help deal with graffiti are illustrated below.

Retailers. SDMC Sec. 58.07.1(a) makes it unlawful for any person to sell, exchange, give, or loan any aerosol paint cans or glass etching products to any minor unless that person provides for the supervision of the minor's lawful use of the product. Retailers can take a variety of actions to reduce theft and stop illegal sales to minors. They keep spray paint behind locked doors or in locked cabinets. Anyone who wants to buy spray paint must show an ID and request assistance from an employee. The sales clerk must verify age and in some cases, identity, before the unlocking the cabinet and selling the paint. They could also keep a log book of people buying spray paint.

Community Groups. Communities with a serious graffiti problem should consider forming a permanent organization to deal with the graffiti. One such organization is Project CLEAN. It has been in existence in City Heights since 1986 and has developed a wealth of experience in dealing with graffiti. It will provide advice to other groups regarding strategies and tactics for graffiti and litter removal, the kinds of paint and other substances to use for painting over or removing graffiti on various surfaces, how to get free paint, and ways to raise money for supplies. Call Project CLEAN at **(619) 563-4014** for assistance.

Crime in General

Although they do not address and solve specific problems, many businesses and other organizations are active in crime fighting. One is the San Diego County Crime Commission. This independent non-profit organization is working to educate youth of the deadly trap of drugs, educate seniors of efforts to defraud them in various ways, and educate the general public about the nature of crime and what can be done about it. Its objectives are to report crime conditions, encourage communities and businesses to fulfill their responsibilities in crime control, serve as a media resource on crime matters, promote cooperation and coordination among justice agencies and law enforcement organizations, and review and propose new legislation that enhances law enforcement. It publishes a monthly newsletter and several other crime prevention and control programs. Call the Commission at **(858) 297-7271** or view its website at **www.sandiegocrimecommission.org** for more information about its activities.

Another non-profit organization is the San Diego Police Foundation. Its mission is to build safer communities and enhance public safety and crime prevention in the City of San Diego by funding training, equipment, and community-oriented program needs that are not covered by the SDPD's city budget. Grants support innovative solutions to law enforcement problems. Call the Foundation at **(858) 453-5060** or view its website at **www.sdpolicefoundation.org** for more information.

5. VOLUNTEERING SERVICES

The SDPD has a wide range of opportunities for volunteer work (without compensation) by community members. Opportunities for police-related work also exist in community organizations such as Neighborhood Watch that are recognized and supported by the SDPD. There are also many opportunities in various youth programs and groups that deal with specific problems.

Community groups can volunteer their services as well. They should contact the CRO at their local SDPD Area Station to discuss how they can help to make Neighborhood Policing work in their community. In addition to volunteering services, businesses and other organizations are encouraged to make their facilities available for use by community groups for meetings and other events. Many volunteer opportunities also exist for individuals in groups that deal with specific problems. Your CRO can help you match your interests with the activities of these groups. If no group exists, you may want to start one yourself.

SDPD Volunteer Programs

The SDPD's volunteer programs include the Volunteers in Policing (VIP), Retired Senior Volunteer Patrol (RSVP), Crisis Intervention, Cadet, Reserve Officer, and Intern programs.

VIPs. They form a core support group at every SDPD facility. They participate in clerical, administrative, technical, and professional activities. They assist in taking "cold" crime reports, fingerprinting, staffing storefronts, developing operations manuals, and carrying out various types of computer work. Call **(619) 446-1017** for more information about these VIP opportunities.

RSVP. They are volunteers age 50 and older who patrol and observe neighborhoods, check homes of vacationing residents, visit homebound and isolated persons, conduct safety talks for school children and senior groups, issue citations for illegal parking in spaces for disabled persons, etc. RSVP personnel patrol in specially-marked police vehicles and carry police radios in the event police intervention is required. Call **(619) 446-1016** for further information about the RSVP program.

Crisis Intervention Team. Its volunteers receive special training in crisis response techniques. At the request of officers or detectives, they respond to crisis incidents to assist persons who have been traumatized by a crime or other critical event. Interventionists provide immediate emotional support, referrals for longer-term needs, and information on resources for housing, food, legal, and other types of assistance. Their work enables officers and detectives to focus on their other duties. Call **(619) 446-1014** for further information about the Crisis Intervention program.

Cadets. This program is open to youths 16 to 20 years old who have graduated from high school or have a grade-point average of at least 2.0 if they are still in school. It is designed primarily for those who are interested in a career in law enforcement. Youths who qualify receive uniforms and seven days of training in various aspects of police work. Cadets work on special details, e.g., traffic control at parades, ride along with patrol officers as observers, and assist officers in some non-enforcement tasks. Cadets also participate in various Department-sponsored recreational and social activities. Good performance in the program enhances a youth's chances of becoming a police officer. Youths interested in becoming a cadet should come to SDPD Headquarters at 1401 Broadway at 6 p.m. on the first or third Monday of every month to attend a cadet meeting.

Reserve Officer. This program is open to persons with full-time jobs who want to make San Diego a better place to live by becoming a reserve police officer. Reserve officers supplement and assist the SDPD at such times when additional police personnel are needed above and beyond those regularly employed as police officers. Persons who qualify for this program receive about 500 hours of training at the San Diego Regional Public Safety Training Institute over a period of about eight months. They also receive about 300 hours of field training and all necessary safety equipment. However, the officers must provide their own leather gear and uniforms and do not receive any monetary compensation other than an initial uniform reimbursement and a yearly uniform maintenance allowance. After their training reserve officers are expected to work at least 24 hours a month and attend monthly training meetings. Persons interested in this program should contact the SDPD Reserve Program at **(619) 446-1014**.

Interns. This program provides qualified students with practical working experience that complements their academic course work as well as course credit. It also provides the City with an opportunity to involve students in various aspects of police work. Interns work in Crime Analysis, Juvenile Administration, Crime Laboratory, and other units. Intern durations are limited to one year. The hours are flexible. Students interested in this program should contact the SDPD Human Resources at **(619) 531-2126**.

SDPD-Recognized Community Groups

Two community groups that are recognized and supported by the SDPD are Neighborhood Watch and San Diegans United for Safe Neighborhoods.

Neighborhood Watch. It's a police/community crime prevention and problem solving partnership that has been successful in reducing many types of neighborhood crime. Individuals are trained to recognize and report suspicious activities, to identify and solve community problems, and to protect themselves, their property, and their families against crime and disorder. (It is not neighborhood guard duty.) Those interested can join an existing group or help form a new group. Information on existing groups can be obtained from the SDPD CRO in your area. Information on forming a new group is in the Neighborhood Watch paper on the Programs and Activities page of the SDPD website at www.sandiego.gov/police/services/prevention/programs.

Business Watch. Neighborhood Watch is not limited to individuals in a neighborhood. Businesses in a neighborhood or a district can organize groups as well to deal with their special problems. Business watch is one of the crime prevention strategies defined by the National Crime Prevention Council at www.ncpc.org/topics/home-and-neighborhood-safety/strategies/strategy-business-watch. The benefits of a business watch program and some tips on starting one are described by National Neighborhood Watch – A Division of the National Sheriffs' Association at www.nnw.org/business-watch. Information on business watch in various jurisdictions can be found by Googling “business watch crime prevention.”

San Diegans United for Safe Neighborhoods. It's a non-profit, public-benefit corporation that was organized in 1990 to help residents of the Mid-City area deal with various crime issues, and promote neighborhood pride and protection. It sponsors local Neighborhood Watch groups and publishes a monthly *Be Aware* bulletin that contains crime prevention information and crime data for the Normal Heights and Kensington communities. Call **(619) 282-7741** for more information about this group.

Youth Programs

There are many youth programs that depend on support by volunteers. One is Sports, Training, Academics, Recreation/Police Athletic League (STAR/PAL). It relies heavily on volunteers to staff its activities. Call the STAR/PAL Office at **(619) 531-2718** for more information.

6. COMMENTING ON SDPD PERSONNEL PERFORMANCE IN NEIGHBORHOOD POLICING

Individuals, community groups, and businesses can provide a useful service by providing comments, favorable as well as unfavorable, on the performance of SDPD personnel in their practice of Neighborhood Policing. They will help supervisors assess the strengths and weaknesses of their team members, and determine future training needs. Comments about outstanding performance are considered in evaluations and promotions, and thus are greatly appreciated by SDPD personnel. Commendations about police services can be made:

- In person at any SDPD facility listed below
- By telephone at **(619) 531-2000**
- By e-mail at **sdpdwebmaster@pd.sandiego.gov**. This e-mail address is not monitored 24/7. To report emergencies or other issues call **911** or **(619) 531-2000**.
- By mail at to the Chief of Police at 1401 Broadway, MS 700, San Diego CA 92101

A person who is dissatisfied with police services or believes they have witnessed or been a victim of police misconduct can file a complaint using one or more of the following methods:

- By telephone to the SDPD Communications Division at **(619) 531-2000**. A supervisor will be dispatched to contact the reporting person as soon as possible.
- In person at any SDPD facility listed below
- By telephone to the Chief of Police at **(619) 531-2777**
In writing by mail at to the Chief of Police at 1401 Broadway, MS 700, San Diego CA 92101
- In writing by e-mail to the Chief of Police at **sdpdpolicechief@pd.sandiego.gov**
- By telephone to the SDPD Internal Affairs Unit at **(619) 531-2801**
In writing by mail to the SDPD Internal Affairs Unit at 1401 Broadway, MS 709, San Diego CA 92101
By telephone to the Chief's recorded hotline at **(619) 531-2672**. The hotline is completely confidential and messages will be retrieved daily. The Chief will personally review the messages.
- In writing by mail to the Office of the Mayor, City of San Diego, 202 C St., San Diego CA 92101

Complaints can also be made directly to the Citizens' Review Board on Police Practices (CRB) in person at 202 C Street, San Diego CA 92101, by telephone at **(619) 236-6296**, in writing by mail at 202 C Street, MS 9A, San Diego CA 92101, in writing by e-mail at **citizensreviewboard@sandiego.gov**, or in writing on an online complaint form at **www.sandiego.gov/citizensreviewboard/filing/complaint-form**. Complaints must be submitted by the complainant himself/herself, and clearly and specifically describe the incident that led to this complaint, telling what happened from beginning to end, what aspects of the incident were improper (your specific complaint), and how your complaint could be resolved to your satisfaction.

The CRB, which is made up of 23 members who are appointed by the Mayor, encourages anyone who believes that they have experienced or observed police misconduct to file a complaint with the SDPD and/or the CRB. The CRB recognizes that submitting a complaint may be intimidating and stressful. It assures complainants and witnesses that they will be able to do so without fear of retaliation or adverse consequences. The CRB takes all complaints seriously, but only reviews those containing one or more of the following serious allegations: (1) false arrest -- an officer allegedly knew or should have known that there was insufficient probable cause for an arrest, or conducted a bad-faith Fourth Amendment search; (2) criminal conduct -- an alleged violation of Federal, State, County, or Municipal law; (3) discrimination -- alleged unequal treatment due to a person's gender (including gender identity and gender expression), race, color, national origin, ancestry, religion, physical or mental disability, medical condition (including cancer, HIV, and AIDS), age, political beliefs or affiliation, marital status, sexual orientation, lifestyle, or similar personal characteristics; (4) personal slur -- an allegation of a derogatory term that a reasonable person would recognize as an inherent insult or degradation of another based upon the same characteristics as listed for discrimination); and (5) unreasonable force -- an allegation that more force was used

than reasonably necessary. If one of these serious violations is alleged, the CRB will also review less serious allegations, including poor service, discourtesy, failure to follow SDPD procedures, and conduct unbecoming an officer in the incident reported. The CRB's primary goal is to ensure complaints against SDPD officers are investigated thoroughly, completely, and fairly, giving equal consideration to citizens and officers alike. It also does the following:

- Reviews all officer-involved shootings at a person
- Reviews all in-custody deaths
- Reviews and evaluates the administration of discipline arising from sustained allegations
- Recommends improvements in policy, procedures, or training of police officers to the Mayor or Chief of Police

SDPD FACILITIES

Area Station Storefront	Address	Phone
Central Division Balboa Park	2501 Imperial Ave. SD 92102 1549 El Prado SD 92101	(619) 744-9500 (619) 685-8206
Eastern Division	9225 Aero Dr. SD 92123	(858) 495-7900
Mid-City Division Multi-Cultural	4310 Landis St. SD 92105 5348 University Ave. Ste. 100 SD 92105	(619) 516-3000 (619) 531-1590
Northeastern Division Mira Mesa/Scripps Ranch Rancho Bernardo	13396 Salmon River Rd. SD 92129 8450 Mira Mesa Blvd. Ste. A SD 92126 17110 Bernardo Center Dr. 2d Floor SD 92128	(858) 538-8000 (858) 538-8120 (858) 538-8146
Northern Division	4275 Eastgate Mall SD 92037	(858) 552-1700
Northwestern Division	12592 El Camino Real SD 92130	(858) 523-7000
Southeastern Division	7222 Skyline Dr. SD 92114	(619) 527-3500
Southern Division	1120 27th St. SD 92154	(619) 424-0400
Traffic Division	9265 Aero Dr. SD 92123	(858) 495-7800
Western Division	5215 Gaines St. SD 92110	(619) 692-4800